

# interChange Provider Important Message

## **Attention: Dental Providers and Dental Clinics**

As previously announced in [PB 2022-55](#), effective for dates of service July 1, 2022, and forward, the Department of Social Services (DSS) increased the dental rates for adults for endodontic services to equal the children's reimbursement rate and for all other services on the Adult Dental Fee Schedule by 25%.

A mass adjustment to retroactively identify paid claims where the detailed billed amount was greater than or equal to the new allowed amount without any additional work on the part of providers processed in the September 23, 2022 claim cycle. However, this mass adjustment failed to capture claims with procedure codes subject to the annual dental benefit maximum of \$1,000.00 for adults. Therefore, not all claims that should have been adjusted, were adjusted. The impacted claims have been identified and are tentatively scheduled to be mass adjusted in the March 2023 claim cycle.

If providers wish to receive payment sooner than March 2023 for any paid claims with dates of service between July 2022 and September 2022, they may use the web claim tool to adjust their prior period claims.

Providers are encouraged to bill their usual and customary charges when submitting claims to ensure the systematic reprocessing of their claims whenever a rate change occurs.